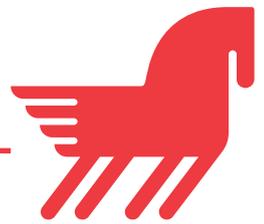


Welcome to Dalatrafik!



How to travel with us

Stand by the stop you are departing from.

When the bus arrives, enter through the front door. Please enter one by one so that the driver can help you.

You can buy single fare tickets from the driver. If you have a travel card, place it against the card reader. If the green shows, everything is ok and you can board. If you have a pre-paid travel card (reskassa), you need to tell the driver where you want to go.

You must always have a ticket or a valid travel card to travel on the bus. If you do not have a valid ticket, you can be fined SEK 700.

Always use the seatbelt when travelling by district or direct buses, it increases your safety and is required by law.

The bus driver is in charge on board and is responsible for your safety.

When you have reached your destination, press the red stop button. The driver will stop at the next bus stop.

Wait until the bus has come to a full stop before exiting through the rear door.

How to buy a ticket/ charge your card

On the bus

On the bus you can buy single fare tickets and top up your period or pre-paid travel card. You can pay with cash or using your travel card.

Service locations

Here you can buy single fare tickets and top up your period or pre-paid travel card. You can pay with cash, credit card, or using your travel card.

Ticket machines

At the ticket machines you can buy single fare tickets and top up your period or pre-paid travel card. You can pay with credit card, or using your travel card.

Mobile phone

We have a smartphone app which allows you to buy single fare tickets and pay by credit card or invoice (Swedish credit cards only).

Online

You can top up your prepaid card or period card in our online shop, paying with a credit card or using your online bank (Swedish credit cards only.)

Our tickets and travel cards

Single fare ticket

If you only use the bus every now and then. Buy a ticket for the journey you are making. The ticket is valid for one person.

Prepaid travel cards and Period travel cards

Prepaid

You can add money to your prepaid card. You can then use the money to pay your single fare ticket and save at least 20 per cent on the ticket price.

Period

If you use the bus a lot. Buy a period card for the zones you travel in. The period card is valid for one person per trip.

You can get period cards for 1 zone, 2 zones, the municipality or the whole county.

Age limits

- Schoolchildren, ages 7–19
- Youths, ages 20–25
- Adults, 26 and above
- 2 children age 0–6 can travel for free in the company of an adult.

Other information

Departure times

All buses have numbers depending on the route they are servicing, and each route has its own timetable. You can find the timetables on our website: www.dalatrafik.se.

If you speak English you can also call our customer service line at 0771-95 95 95.

Trains

Dalatrafik's period travel cards are valid for all trains in Dalarna. You must present your receipt when travelling by train.

Medical appointments

If you are summoned to a medical appointment by the county council, you can travel to the appointment by bus for free. Show your summons to the bus driver. The summons is valid for one person but persons under 19 years of age can bring a companion on the trip. The trip must take place on the date specified on the summons.

We wish you a pleasant journey!